

**ATOMIC ENERGY CENTRAL SCHOOL -3, RAWATBHATA**

**Business Studies**

**CLASS XII-2020-2021**

**Consumer Protection**

**Worksheet III**

1. The state commissions are set up in each state by \_\_\_\_\_ (1)
  - a. State Government
  - b. High court
  - c. Supreme court
  - d. Central Government
2. \_\_\_\_\_ are set up in each district by the State Government concerned. (1)
  - a. District Forums
  - b. National Commission
  - c. State Commission
  - d. None of these
3. Which claims can be appealable before the Supreme Court under Consumer Protection Act? (1)
4. Sirajuddin purchased a car for Rs.15 lacs from an automobile company and found that its airbags were defective. After many complaints with the company that went unheard, he filed a case in the District Forum. He was not satisfied with the orders of the District Forum. He then appealed before the State Commission and on being dissatisfied with the orders of State Commission, he appealed before the National Commission. Sirajuddin was not satisfied with the orders of National Commission. Suggest him the highest authority where he could appeal against the decision of the National Commission. (1)
5. Vasvi purchased a bottle of pickle from the local grocery shop. The information provided on the bottle was not clear. She fell sick on consuming it. She filed a case in the District Forum under the Consumer Protection Act and got the relief.
  - a. Identify the important aspect neglected by the marketer in the above case.
  - b. Explain briefly the functions of the aspect identified in (a) above. (4)

6. What roll can you as a student play to contribute to the cause of consumer protection? **(5)**

7. Reena purchased one litre of pure desi ghee from a shopkeeper. After using it, she had a doubt that it is adulterated. She sent it for a laboratory test which confirmed that the ghee is adulterated. State any six reliefs available to Reena, if she complains and the consumer court is satisfied about the genuineness of the complaint. **(6)**